



Date: 03/11/2020

Coronavirus outbreak

In light of the spread of the novel Coronavirus and the COVID-19 respiratory disease across the globe, we would like to keep you updated with Certent's response to this outbreak. We care about the health and safety of our employees, families, customers, partners and the communities in which we live and work.

Certent management is constantly monitoring advisories from World Health Organization (WHO), Centers for Disease Control (CDC), US Department of State, Country, State and Local authorities where our employees live and work.

Certent Services

Certent is committed to keeping our Equity Management, Disclosure Management, CDM and Disclosure Research services running smoothly for our customers across the globe. We do not foresee any impact to our ability to deliver our services due to the Coronavirus outbreak. Our multi-tenant and single tenant SaaS offerings which are housed in cloud based and geographically distributed co-location datacenters are designed with redundancy and geographic failover capabilities to operate without service disruptions.

People and Operations

Certent employees are geographically distributed across multiple time zones giving us the capability to provide a near 24x7 operations and support. Our Business Continuity planning is designed to ensure that we have redundancy within our workforce, so that our services will remain available and operational during times of natural disasters or unexpected events. We have the technology and infrastructure in place to enable our employees and contractors to work remotely and have the resources and tools they need to perform their jobs efficiently and securely from any location.

We have well defined Business Continuity and Disaster Recovery Policies and Procedures that are regularly tested for effectiveness. We would like to reaffirm that our focus is to provide continuing seamless delivery of our services to our customers.

Stay safe and reach out to us if we can be of any help.

Warm Regards,

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Jorge Martin
Chief Executive Officer
Certent, Inc