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Certent Announces Expanded Support Offerings

Pleasanton, CA – August 31, 2015 - Certent, Inc., a leading provider of software-as-a-service (SaaS) solutions for equity compensation management, financial reporting for ASC718, and regulatory filings with the SEC, announces the expansion of customer support offerings for its growing client base.

Certent's recently expanded customer support model provides clients with the flexibility to select the right level of service and support to match their specific needs. Certent's U.S.-based team of equity compensation and financial reporting experts work with clients to address their questions and challenges in a timely manner leveraging the latest support tools and best practices. With over 1,300 clients including market leaders such as Crocs, Airbnb, Pier 1 Imports, Essendant Inc. (formerly United Stationers), LivingSocial, and Workday, the Certent support options are designed to offer added assistance for any client need.

Certent's new three tier support model includes Platinum and Premium support options. The added enhancements to Certent's customer support offerings include:

- Specialized support for time-sensitive or one-time critical events such as an IPO, acquisition, ESPP enrollment, or Restricted Stock release
- Ability to schedule additional resources for quarterly and year-end financial reporting needs
- Added methods of communication to allow support to work side-by-side with clients in any location
- Superior data integrity services to eliminate re-work and ensure accuracy

"To ensure client success, we are expanding our support organization and offerings," says Jim Vincent, vice president of support at Certent. "It is our goal to provide a full range of services and access to the expertise and support our clients need to efficiently manage their stock plans with Certent Equity Management."

About Certent

Since 2002, Certent, has been making it easier for companies to meet their financial compliance requirements. Certent's user-friendly, web-based technology streamlines equity plan management, financial reporting for ASC718, and financial filings (in XBRL and HTML) with the U.S. SEC. With technology based on in-depth accounting expertise, an open ecosystem of industry partners, and an expert services organization focused on customer success, Certent has helped more than 1,300 companies worldwide innovate their financial compliance processes. For more information, visit www.certent.com.